

# PERFORMANCE MANAGEMENT POLICY

This policy explains the process and practice of Performance Management

## Introduction

This policy sets out the performance management arrangements for the head teacher and teachers of Monmouth Comprehensive School. It has been agreed by the Governing Body, Headteacher and Local Authority and follows consultation with all staff members and recognised trade unions. It describes the purpose, procedures, roles and responsibilities that will ensure that the school's performance management arrangements contribute to the professional development of its staff and to the achievement of wider development objectives for the school and its learners. The policy was developed in conjunction with a CPD working party, comprising members of staff from across different faculties, responsibility levels and stages of their professional development.

The policy will be reviewed annually and any necessary amendments will be the subject of further consultation with staff members. The policy was last reviewed in January 2017.

The Headteacher will provide the Governing Body with an annual written report on the operation and effectiveness of this policy including the training and development needs arising from the performance management process.

This policy has been produced with due regard to the current appraisal regulations and accompanying guidance published by the Welsh Government. These can be found at:

Regulations

[www.legislation.gov.uk/wsi/2011/2940/contents/made](http://www.legislation.gov.uk/wsi/2011/2940/contents/made)

Guidance

<http://learning.gov.wales/docs/learningwales/publications/120510performteachen.pdf>

This policy does not apply to:

- newly qualified teachers (NQTs) undergoing their statutory period of induction who are exempted from performance management arrangements
- teachers employed for a fixed period less than one school term.

## Principles underpinning performance management

The following principles will underpin our Performance Management arrangements.

- Trust, confidentiality and professional dialogue between appraiser and appraisee.
- Consistency so that all staff are treated fairly.
- Recognition of strengths and a commitment to share effective practice.
- A commitment to provide constructive feedback on performance.

- Rigorous and evidence-based.
- A shared commitment to meeting the school's improvement plan and appropriate national priorities.

### Professional standards

Teachers are required to meet the Practising Teacher Standards at the end of their induction period and must continue to meet them throughout their career. The Headteacher is required to meet the Leadership Standards. Other practitioners may choose to use the Leadership Standards as a reference for their leadership development where this is identified as a priority for their professional development.

The professional standards should be considered as a whole to provide a backdrop to discussion and to help practitioners identify areas for further development.

The relevant professional standards can be found at:

[www.wales.gov.uk/topics/educationandskills/publications/circulars/practitioners/?lang=en](http://www.wales.gov.uk/topics/educationandskills/publications/circulars/practitioners/?lang=en)

### Timing of the performance management cycle

The school's annual performance management cycle will start on October 2016 and be completed by October 2017. Then follow the same format for each subsequent year. The mid-way review point will be February of each year.

It is recommended that the appraisal cycle has been timed to link with the school's annual planning cycle and Pay Policy.

Appraisal documentation must be submitted by members of staff to line managers in time to support Pay Policy decision.

### Appointment of appraisers

The Headteacher will appoint an appraiser for every teacher in the school.

The headteacher's appraisal will be carried out by a panel consisting of:

- at least two governors appointed by the governing body
- one or two representatives appointed by the local authority.

## The Performance Management Cycle

Performance management will be a continuous cycle throughout the year involving three stages of planning, monitoring performance and reviewing performance.

The appraiser(s) will meet with the teacher/Headteacher at the start of the cycle to plan and prepare for the annual appraisal. This meeting may be combined with the review meeting held at the end of the previous cycle.

The meeting will seek to agree the following:

- objectives for the cycle and professional development activities to support achievement of the objectives
- the monitoring procedures including arrangements for observation of teaching on at least one occasion
- any sources of information and data relevant to the objectives – these should include an up-to-date practice, review and development (PRD) record and data/information drawn from existing sources.

A template for the PRD Record is at Annex A. A template for recording the objectives is at Annex B.

In the case of the headteacher's performance plan only, the Chair of the Governing Body will provide, on request, a copy of the headteacher's objectives to Estyn.

The arrangements for monitoring performance against the objectives, including the use of observation, will be decided during the planning meeting and recorded by the appraiser(s).

The appraisee and appraiser(s) will keep progress under review throughout the cycle including the use of informal discussion as well as the more formal arrangements specified in the planning meeting. The PRD Record will provide a focus for these discussions.

## The review meeting

At the end of the Performance Management cycle a formal review meeting will be held where the appraiser and appraisee will discuss achievements, any areas for improvement and professional development activities. This meeting may be combined with the planning meeting for the next annual cycle.

The purpose of the review meeting will be to:

- assess the extent to which the appraisee has met their objectives
- determine whether there has been successful overall performance in confirming the appraisee continues to meet the relevant professional standards
- identify the need for additional support, training or development and how this will be met.

## The appraisal review statement

Within ten school days of the review meeting the appraiser(s) will provide the appraisee with a written statement of the main points made at the review meeting and the conclusions reached. Annexed to the statement will be a summary of professional development needs and an indication of how these might be met.

The appraiser will seek to agree the final wording of the appraisal statement with the appraisee.

The appraisee may, within ten school days of receiving the final appraisal statement, add comments in writing. These comments will then form part of the statement.

Both the appraisal statement and the annex are confidential documents and must be kept in a secure place. The provisions of the Data Protection Act will be followed at all times.

A template for the 'Appraisal review statement' is at Annex C.

## Appeals

The appraisee may appeal against the appraisal statement within ten school days of receiving the appraisal statement. An appeals officer or, in the case of the headteacher, an appeals panel will be appointed to conduct a review.

All appeals will be conducted in accordance with the current Appraisal Regulations and the associated Welsh Government guidance.

In summary, the appeal process will involve the following stages.

- Appraisee lodges appeal with the governing body.
- Appeals officer/panel appointed.
- Appeals officer/panel provided with copy of appraisal statement within five school days of receiving notice of appeal.
- Appeal review will be carried out within ten school days of receiving appraisal statement.
- The appeals officer/panel must take into account any representations made by the appraisee.
- The appeals officer/panel may then decide that:
  - the appraisal has been carried out satisfactorily
  - with the agreement of the appraiser(s), amend the appraisal statement
  - order that a new appraisal be carried out.
- The appeals officer/panel cannot determine that:
  - new objectives can be set
  - existing objectives be revised.

## Use of appraisal statements

### Teachers

The appraiser must give a copy of the appraisal statement to the appraisee and to the Headteacher. In turn, the Headteacher will, on request, provide a copy to:

- the appraiser
- an appeals officer
- any governors responsible for making decisions or giving advice on matters in relation to pay.

Where the appraisee is eligible for pay progression under the School Teachers Pay and Conditions Document (STPCD) the appraiser will provide a recommendation on pay progression to the head teacher in line with provisions of the STPCD.

The Headteacher will provide a copy of the annex to the appraisal statement detailing professional development needs to the person with whole-school responsibility for planning provision for training and development.

The appraisal statement will be kept by the Headteacher in a safe and secure place until at least three years after the next appraisal statement has been finalised.

### Headteacher

In the case of the headteacher's performance management the appraisers will give copies of the appraisal statement to the Headteacher, the Chair of the Governing Body and the Chief Education Officer. Appraisers will also, on request, provide a copy to any governors responsible for making decisions or giving advice on matters in relation to pay.

The Chair of the Governing Body will also provide, on request, a copy of the head teacher's appraisal statement to:

- any officer designated by the chief education officer responsible for the performance of headteachers
- any appeals officer

The Chair of the Governing Body will provide a copy of the annex to the appraisal statement detailing professional development needs to the person with whole-school responsibility for planning provision for training and development.

The appraisal statement will be kept by the governing body in a safe and secure place until at least three years after the next appraisal statement has been finalised. The Headteacher will also keep a copy of the appraisal statement for the same period of time.

Information from the headteacher's appraisal statement may be taken into account by the governing body (or its committees) in matters relating to the promotion, discipline or dismissal of the Headteacher or in relation to any discretion over pay.

### **Managing underperformance**

Effective line management arrangements, including the effective use of the procedures outlined in this policy, will help prevent underperformance through early identification, support and intervention.

The Performance Management procedures set out in this policy, including the review meeting and appraisal statement, do not form part of any disciplinary, competency or capability procedures. However, information from the appraisal statement can be taken into account when making decisions about performance, pay, promotion, dismissal, or disciplinary matters which may be triggered by other procedures.

### **Standard Documents**

Copies of the following Standard Documents, which we will use, can be found attached in the annexes.

- Annex A gives the Practice Review and Development Record with performance management objectives
- Annex B: Template – appraisal review statement
- Annex C: Template - MCS Lesson Observation Recording Sheet to support Performance Management

**Annex A**

<b>Practice Review and Development Record</b>	<b>Name:</b>	<b>From:</b>	<b>To:</b>
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Point on Scale	NQT	M2	M3	M4	M5	M6	UPS1	UPS2	UPS3	Leadership	TLR	2a	2b	2c	1a	1b	1c
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		Objective 1: Enter objective here	Objective 2: Enter objective here	Objective 3: Enter objective here
<b>Planning</b>	<ul style="list-style-type: none"> <li>What is the focus of my objectives – how do they relate to school priorities?</li> <li>What is the intended impact on my practice?</li> <li>What do I need to find out - what do other people already know about it?</li> <li>What data and evidence will I make use of?</li> <li>How will I use what I've found out to help me meet my objectives?</li> <li>What actions and/or professional development activities am I planning?</li> <li>What support will I need?</li> <li>How will I work with others to achieve my objectives?</li> </ul>			
<b>Monitoring</b>	<ul style="list-style-type: none"> <li>What progress am I making in meeting my objectives?</li> <li>What impact has there so far been on my practice?</li> <li>How do I know - what data and evidence am I using?</li> <li>How are others involved in monitoring?</li> </ul>			
<b>Reviewing</b>	<ul style="list-style-type: none"> <li>How well have I met my objectives?</li> <li>Are there any factors which have affected progress in meeting my objectives?</li> <li>What have I found out?</li> <li>What has been the impact on my practice and/or learner outcomes?</li> <li>How do I know – what data and evidence am I using?</li> <li>What professional development activities have I undertaken?</li> <li>What support has been provided to me?</li> <li>Do I need any follow up development?</li> </ul>			





## **Practice, Review and Development Record**

### Purpose of the PRD Record

The purpose of the PRD Record is to support practitioners in:

- meeting the requirements of the appraisal regulations to keep an up-to-date record of:
  - o their own assessment of their performance against their performance management objectives
  - o professional development undertaken or other support provided and how this is contributing to the achievement of objectives
  - o any factors which the practitioner considers are affecting performance against the objectives
- reflecting regularly on their practice including the use of relevant data and evidence to review their practice and identify priorities for professional development.
- providing a focus for discussion during the planning, monitoring and reviewing stages of the performance management cycle.

### Completing the PRD Record

The following guidance will assist practitioners in completing their PRD Record during the performance management cycle. The guidance is intended to ensure the PRD Record supports the practitioner in their work without being burdensome to complete.

The PRD Record should be regularly updated – this does not need to be daily or even weekly but at key points throughout the performance management cycle. In reflecting regularly on their practice, practitioners should use their professional judgement to decide the points at which the record is updated so that it remains relevant and up-to-date.

- The template makes provision for up to three objectives. The template can be adapted where additional objectives have been identified.
- The template is arranged to reflect the performance management cycle of planning, monitoring and reviewing. Each section has a number of 'prompts' designed to assist practitioners to reflect on key aspects of their practice and professional development. Practitioners may find it helpful to base their PRD records around answers to some or all of these prompts.
- Entries should be concise but sufficiently detailed to serve as a basis for discussion. Lengthy prose responses are not necessary and practitioners may choose to adopt a 'bullet point' style approach.
- It is recommended that the PRD Record is maintained in electronic form as this will facilitate easier amendment and updating.
- Where objectives are linked it may be more appropriate to 'write across' columns to avoid making duplicate entries.



**Annex B: Template – appraisal review statement**

Appraisee: .....

Job title: .....

1. The extent to which the objectives have been met: *(use quantitative and qualitative evidence to show the extent to which objectives have been met).*

2. Overall performance

Determination of successful overall performance considered against the relevant professional standards as a whole. *(Statements must be supported with evidence. Evidence will include pupil progress data, quality of teaching against Teaching Standards, the School’s Teaching and Learning Approach and Estyn guidance including observed practice, self-assessment, professional dialogue, received feedback, Performance Management statements, CPD records.)*



3. Development needs

Details of any identified need for additional support, training or development and how this may be met (if applicable):

4. Pay progression

Recommendation on pay progression (where applicable):



5. Appraiser comments (where applicable):

Appraiser: ..... Date: .....

Appraisee: ..... Date: .....



**Appendix C: MCS Lesson Observation Recording Sheet to support Performance Management**

Teacher Athro/athrawes				Subject/ Pwnc							
Observer Wyliedydd				Year group(s)/ Grŵp/grwpiau blwyddyn		Date/ Dyddiad					
No. present/ Nifer yn bresennol		Boys/Girls Bechgyn/ merched		Ability/ Gallu		Observation time/ Amser arsylwi					
KS3	Y7 <input type="checkbox"/>	Y8 <input type="checkbox"/>	Y9 <input type="checkbox"/>	KS4	Y10 <input type="checkbox"/>	Y11 <input type="checkbox"/>	KS5	Y12 <input type="checkbox"/>	Y13 <input type="checkbox"/>	CPD <input type="checkbox"/>	PM <input type="checkbox"/>

**Context of the observation / Cyd-destun yr arsylwi**

**Estyn quantifiers - nearly all = with very few exceptions/ most = 90% or more/ many = 70% or more/a majority = over 60%/half = 50% /around half = close to 50%/a minority = below 40% /few = below 20%/very few = less than 10**

**Standards and progress/ Safonau a chynnydd**

**Overall Judgement/ Barn**

**When looking at standards, you should comment on achievement, progress in learning, skills, particularly Literacy and Numeracy and use of Welsh, where relevant**

**Teaching/ Addysgu**

**Useful descriptive language:**

**Excellent:** outstanding, very good, innovative, exceptional, superior, exemplary, superb, very high standard, high quality, perfect, extensive, highly creative, highly imaginative, well above expectations, highly effective, sector-leading

**Good:** successful, strong, skilful, worthwhile, beneficial, valuable, able, thorough, useful, powerful, comprehensive, used well, consistently good, effective

**Adequate:** satisfactory, appropriate, suitable, efficient, competent, relevant, sufficient, enough, valid, solid, sound, average, consistent

**Unsatisfactory:** insufficient, inefficient, none, no, inappropriate, ineffective, unsuitable, unable, weak, inconsistent, irregular, limited, poor

Monmouth Comprehensive School - 9<sup>th</sup> December 2014

Estyn judgement descriptions for standards and teaching are:

Excellent	Many strengths, including significant examples of sector-leading practice
Good	Many strengths and no important areas requiring significant improvement
Adequate	Strengths outweigh areas for improvement
Unsatisfactory	Important areas for improvement outweigh strengths

**Summary points taken from the school's training feedback about 'good' or better Teaching and Learning. Standards and progress - Key Strengths: Teaching**

At least 'good' teaching was seen in many lessons and was exemplified by:

- Clearly established routines. These were evident in nearly all lessons and enabled teachers to create a calm and orderly environment.
- Positive relationships (pupil - pupil and pupil – teacher) which were seen in nearly all lessons and this is a strength of the school.
- Clear and focused lesson objectives where pupils were involved in constructing their own success criteria.
- A range of appropriate and effective questioning techniques which was used to gauge understanding, to clarify meaning and to challenge pupils' thinking.
- Effective dialogic marking and verbal feedback.
- Evidence of careful planning resulting in good outcomes in most lessons.
- Nearly all teachers' understanding of the ingredients of a good lesson.
- Examples of effective use of modelling, for example through demonstrations, exemplar materials and use of subject specific vocabulary.
- Appropriate and effective questioning techniques.
- A range of resources, including new technologies, used well to interest and stimulate learners.
- Consistently effective checking for understanding (when pupils were working on their own or in small groups).
- Strong levels of subject knowledge in all subjects.
- Skilful lesson management techniques were evident in all lessons.
- Effective use of incidental Welsh.

**Excellent teaching was exemplified by:**

- The pupils taking a lead in their own learning and being given meaningful opportunities to take responsibility for their progress.
- The use of new technologies to evaluate the impact of their learning.

**Key Strengths – Learning**

Good learning was exemplified by:

- Nearly all pupils engaging in polite and respectful relationships with each other and their teachers.
- Most pupils responding readily to questions and instructions.
- Most pupils settling quickly into learning activities.
- Pupils generally working very well collaboratively, with high levels of co-operation in learning situations. Peer conversations which were highly beneficial to pupils' learning.
- Most pupils being on task for most of the time and confident in asking for help. Pupils were generally motivated to complete tasks.
- Pupils engaging well in dialogic marking and feedback and finding it a useful tool to aid their progress.
- The development of oracy, reading and writing skills throughout the lesson. The written work of many pupils is accurate and well-presented.
- Most learners feeling that they were making progress in most lessons and subjects. In many subjects, pupils are able to explain what level they are working at and what they need to do next to improve.

**Excellent learning was exemplified by:**

- When nearly all pupils made good or better progress by the end of the lesson against tightly prescribed and challenging learning objectives and outcomes.

**Recommendations**

- Raise expectations of all pupils, and especially the more able pupils, in terms of the quality and quantity of their work.
- Make outcomes ambitious and absolutely explicit; set learning objectives which will provide high levels of challenge to all pupils.
- Use data and other knowledge of a pupils' prior learning to provide tasks and activities which deepen knowledge and understanding and provide stretch and challenge to all.
- Use a variety of strategies to generate and sustain high levels of enthusiasm for, and participation in, learning by all pupils throughout every lesson. This is especially pertinent given the 2 hour lesson structure.
- Continue to refine and embed processes of formative assessment and targeted marking.
- Further develop opportunities for oracy and extended writing within lessons.
- Provide more frequent occasions for pupils to self-assess and peer assess.
- Provide more chances for pupils to use new technologies to work independently.
- Provide further opportunities for school leaders to undertake lesson observations and provide developmental feedback to colleagues.

Ensure that data sets are consistent in format between departments.

