

Hello,

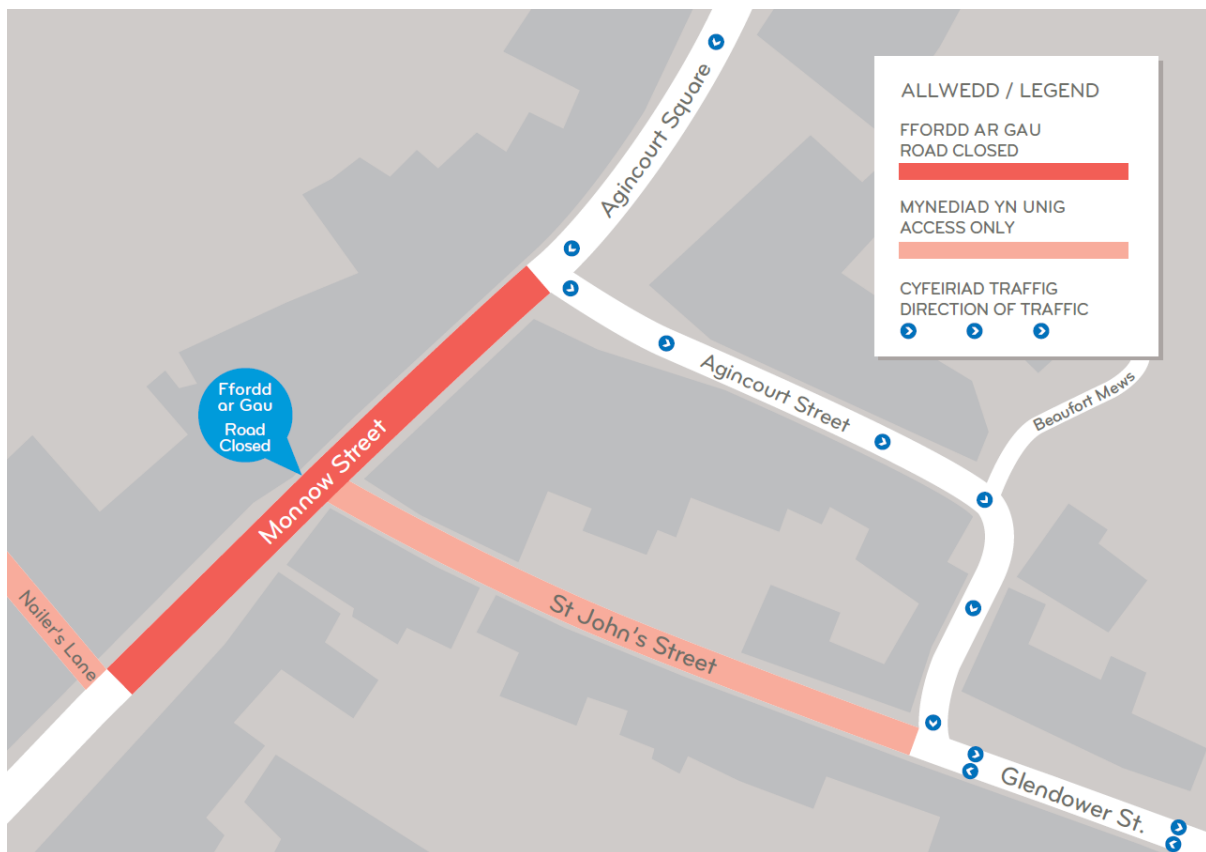
We're working on the water supply system in your area

You may recall that we recently wrote to you to let you know that we are upgrading the drinking water network in your area. We're doing this to make sure we continue to provide you with a safe and reliable supply of drinking water for many years to come.

Who, What and When?

From the **23rd April until the end of May**, you will see our Contract partners, Morrisons Water Services, installing a brand new pipe between the junction of Nailers Lane/Monnow Street to the junction of Monnow Street/Agincourt Street.

The graphics below highlights the working areas and the flow of traffic for the duration of the work.



Traffic Management

To keep our customers and colleagues safe a **road closure will need to be put in place throughout the duration of the work**. The closure will start from the Nailers Lane/Monnow Street junction to the junction of Monnow Street/Agincourt Street. Vehicle access will be available however there will be no through access at the pinch point area.

Temporary traffic management will be in place where the closure starts, and we will be assisting on site to direct motorists in the town.

We will be working 7 days a week during the working day.

Discussions have been carried out with the local authority regarding transport and emergency vehicles during our time of work.

Once we have completed this section of work, we will be moving onto Agincourt Street

Local businesses

Throughout the work, businesses will be open as usual in and around Monmouth town centre, please continue to visit the area and support your local businesses.

Impact on water supply

This work shouldn't impact your water supply, but if this changes we'll let you know.

Thank you for your patience and understanding while we're carrying out our work. There are sometimes factors beyond our control that may delay or change the scope of work, but we'll always minimise any potential disruption where possible. To find out more visit www.dwrcymru.com/InYourArea. Any future updates will be posted on our website.

Yours Sincerely,

Chloe Sebburn, Customer Engagement Officer

Helo 'na,

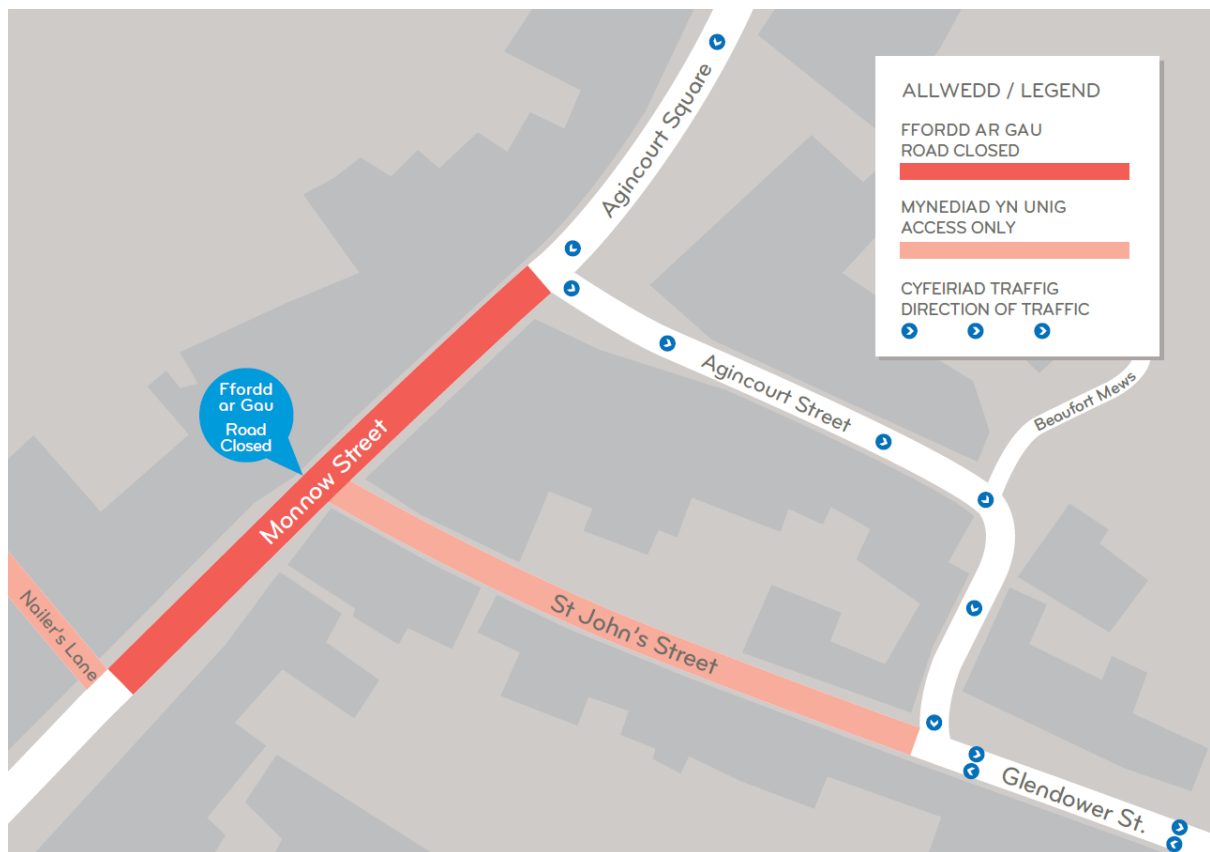
Rydyn ni'n gweithio ar y system cyflenwi dŵr yn eich ardal

Efallai y byddwch chi'n cofio i ni ysgrifennu atoch yn ddiweddar i roi gwybod i chi ein bod ni'n uwchraddio'r rhwydwaith dŵr yfed yn eich ardal. Rydyn ni'n gwneud hyn er mwyn sicrhau y gallwn barhau i ddarparu cyflenwad diogel a dibynadwy o ddŵr yfed ar eich cyfer am flynyddoedd mawr i ddod.

Pwy, Beth a Phryd?

Rhwng **23 Ebrill a diwedd Mai**, fe welwch ein Contractwyr partner, Morrisons Water Services, yn gosod pibell newydd sbon rhwng cyffordd Nailers Lane/Monnow Street a chyffordd Monnow Street/Agincourt Street.

Mae'r map isod yn dangos ardaloedd y gwaith a llif y traffig yn ystod y gwaith.



Rheoli Traffig

Er diogelwch ein cwsmeriaid a'n cydweithwyr **bydd angen cau'r ffordd trwy gydol y gwaith**. Bydd y ffordd ar gau o gyffordd Nailers Lane/Monnow Street i gyffordd Monnow Street/Agincourt Street. Caniateir mynediad i gerbydau lleol, ond ni chaniateir mynediad i draffig trwy'r ardal wasgu.

Bydd mesurau rheoli traffig dros dro yn gweithredu yn y fan lle mae'r ffordd ar gau, a byddwn ni ar y safle i gyfeirio modurwyr yn y dref.

Byddwn ni'n gweithio yn ystod y diwrnod gwaith 7 diwrnod yr wythnos.

Rydyn ni wedi trafod y trefniadau ar gyfer cerbydau cludo a cherbydau brys yn ystod cyfnod y gwaith gyda'r awdurdod lleol.

Pan fyddwn ni wedi cwblhau'r rhan yma o'r gwaith, byddwn ni'n symud ymlaen i Agincourt Street.

Busnesau lleol

Bydd busnesau yng nghanol tref Trefynwy a'r cyffiniau ar agor fel arfer trwy gydol y gwaith, felly cofiwch barhau i ymweld â'r ardal a chefnogi eich busnesau lleol.

Yr effaith ar gyflenwadau dŵr

Ni ddylai'r gwaith yma darfu ar eich cyflenwad dŵr, ond os bydd hynny'n newid, byddwn ni'n rhoi gwybod i chi.

Diolch i chi am eich amynedd a'ch cydweithrediad yn ystod y gwaith yma. O bryd i'w gilydd, mae ffactorau'n codi sydd y tu hwnt i'n rheolaeth sy'n gallu achosi oedi neu newid cwmpas y gwaith, ond fe wnawn ein gorau i darfu cyn lleied â phosibl arnoch lle bynnag y bo modd. Am ragor o fanylion, ewch i www.dwrcymru.com/YnEichArdal Byddwn ni'n rhannu unrhyw ddiweddariadau pellach ar ein gwefan.

Yn gywir,

Chloe Sebburn, Swyddog Cyswllt â Chwsmeriaid